## Peach State Health Plan Time Period: 01/01/2023 - 03/31/2023 Product: Ambetter

| P | roduct: Ampetter |                            |                           |                         |       |  |     |   |  | * Calendar Days   |                        |                         |  |
|---|------------------|----------------------------|---------------------------|-------------------------|-------|--|-----|---|--|---|------------------------|-------------------------|--|
|   | Name             | # Authorizations Processed | # Authorizations Approved | # Authorizations Denied |       | # of Authorizations Denied for Lack of Medical Necessity |     | # of Authorization Denials Appeals <sup>1</sup> | # of Authorization Denials<br>Allowed upon Appeal<br>(Overturned) <sup>1</sup> | # of Authorizations Denials<br>Continued upon Appeal<br>(Upheld) <sup>1</sup> | Average number of Days | Average number of Hours |  |
|   |                  |                            |                           |                         |       |  |     |   |  |   | between Submission and | between Submission and  |  |
|   |                  |                            |                           |                         |       |  |     |   |  |   | Response (Standard     | Response (Expedited     |  |
|   |                  |                            |                           |                         |       |  |     |   |  |   | Authorizations)        | Authorizations)         |  |
| G | rand Total       | 75,159                     | 54,492                    | 20,667                  | 2,138 | 18,012   | 517 | 500   | 143  | 357   | 5.85                   | 42.77                   |  |

<sup>&</sup>lt;sup>1</sup>Appeals data only reflects January and February data. The timeline to finalize appeals is 30 days, which creates a delay in reporting.