Quick Reference Guide



Simplify Your Day-to-Day Activities

Keep our Quick Reference Guide nearby to make your administrative tasks quick and easy.

Ambetter.pshpgeorgia.com

- · Patient Care Forms
- · Pre-Auth Needed Tool
- · Ambetter from Peach State Health Plan news
- Preferred Drug List

- · Provider newsletter
- Secure Portal

Verify Member Eligibility

Check eligibility of members via the following:

- 1. Secure Web Portal: provider.pshpgeorgia.com
- 2.24/7 Toll-Free Interactive Voice Response (IVR) Line: 1-877-687-1180
- 3. Provider Services: 1-877-687-1180

Prior Authorization

Providers can submit prior authorizations 3 ways:

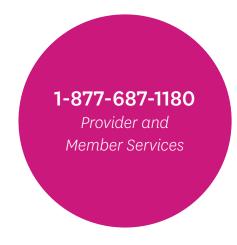
- 1. Secure Portal: provider.pshpgeorgia.com
- 2. Fax: 1-855-685-6508
- 3. Phone: 1-877-687-1180

Claims

Timely Filing guidelines: 180 days from date of service

Providers can submit claims 3 ways:

- 1. Secure Portal: provider.pshpgeorgia.com
- 2. Clearinghouses: EDI Payor ID 68069
- 3. Paper claims should be mailed to: P.O. Box 5010 | Farmington, MO 63640-5010



PaySpan Health:

- EFT/ERA service FREE for Peach State Health providers
- To register call 877-331-7154 or visit www.payspanhealth.com

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